



<https://productinfo.convotherm.com>



Combi oven
Convootherm maxx

maxx 20.10 ES/EB, maxx 20.20 ES/EB
Operating instructions - Original, ENG

Advancing Your Ambitions

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1 The user interface at a glance

1.1 How the user interface works

Principle of operation

easyTouch is the operating concept of your combi oven. You can operate this software easily with one finger via a touch screen.

All the combi oven functions can be accessed from various menus of this easyTouch user interface. These menus display a button for each available function.

After selecting a function, the user is guided by user information and action prompts presented in process menus. In these process menus, the user may still make changes to the workflow if required.

The process menus use progress indicators to show the progress of an operation and also display time and temperature information. User information and a beep signal notify the user that an operation has finished.

Software startup

After you switch on your combi oven at the easyTouch operating panel, the appliance runs a self-test. Once the software is up and running, the Home Screen appears for selecting an operating mode; see also 'The Home Screen on page 8'.

What do I need to do some cooking?

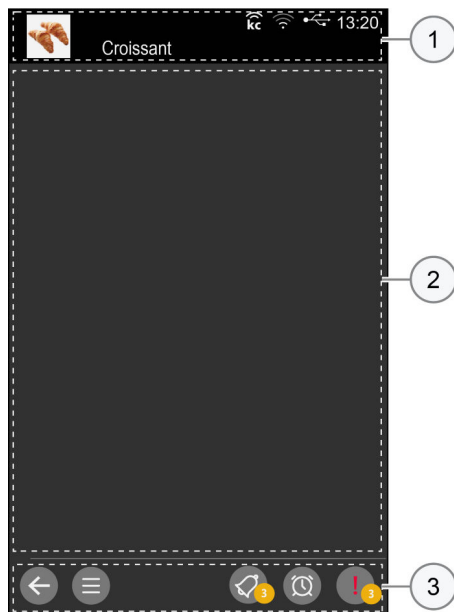
In order to cook with your combi oven you need a suitable cooking profile for your product. You can enter a new cooking profile via the 'Custom cooking' menu. Alternatively, you can select and run a suitable cooking profile via the 'Cookbook' menu, which contains ready-to-use cooking profiles.

You can use the 'Press&Go' menu to quickly open tried-and-tested cooking profiles and cook immediately.

Before starting a cooking operation, you must always be familiar with the rules and hazard warnings in the user manual that relate to working safely with the appliance, and you must follow the instructions given there.

1.2 The basic layout of the software

The software layout



- | | |
|---|-----------|
| 1 | Header |
| 2 | Main area |
| 3 | Footer |

The buttons and indicators in the 'Header'

The header displays various indicators depending on the menu and function selected:



Selected cooking profile

Shows a selected cooking profile, e.g. pretzel, with image and text



KitchenConnect®

Indicates whether there is a connection to the cloud



WLAN

Indicates whether there is an Internet connection



USB connected

Indicates whether a USB stick is recognized



Time

Shows the current time

The 'Main Area' buttons and indicators

The main area displays various buttons and indicators depending on the menu and function selected.



Light grey button

Function available or selected e.g. core temperature



Dark grey button

Function unavailable or not selectable



Green check mark

Button/function selected



Cross red

Button/function deselected



Slider on

Function on



Slider off

Function off



Button on

Setting selected



Button off

Setting deselected



Scroll bar

Scroll vertically to display more menu content



Close the menu

Closes the menu without making any changes



Close the menu

Closes the menu. Changes are adopted.

The buttons and indicators in the footer

The footer displays various buttons and indicators depending on the menu and function selected.



Messages

- Indicates the number of messages, if any
- Opens the 'Messages' menu



Timer

Indicates if a timed cooking profile or cleaning profile is active



Error list

- Indicates the number of errors that have occurred, if any
- Opens the 'Error list' menu



Navigation menu

Opens the navigation menu containing all available operating modes; see 'The Navigation Menu on page 9'



Go back

Navigation button

1.3 The Home Screen

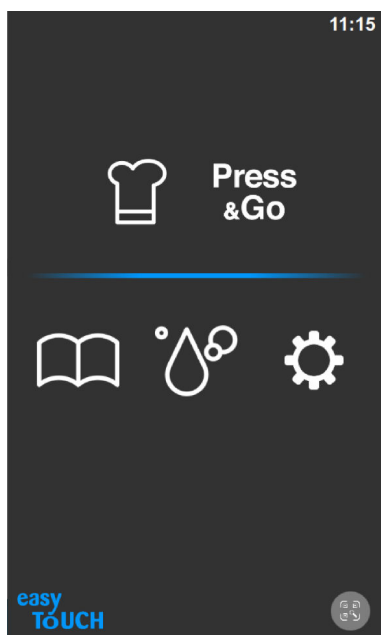
Access to the Home Screen

Access to the Home Screen may be password-protected and available only to certain users if the 'Press&Go' operating mode is preset.

The functions in the Home Screen

- Access to all the available operating modes

Layout of the Home Screen



Custom cooking

- Opens the 'Custom cooking' menu
- Manual entry of cooking profiles, access may be password-protected



Press&Go

- Opens the 'Press&Go' menu
- Automatic cooking using quick select



Cookbook

- Opens the 'Cookbook' menu
- Management of cooking profiles, access may be password-protected



Clean

- Opens the 'Clean' menu
- Selection of oven cleaning profiles



Settings

- Opens the 'Settings' menu
- For changing appliance settings, access is password protected



Help

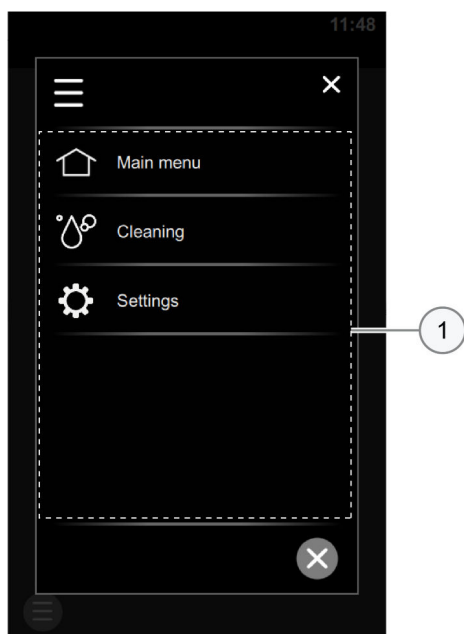
QR code for access to the Product Info Portal

1.4 The Navigation menu

The functions in the Navigation menu

- Access from submenus to all available operating modes

The arrangement of the Navigation menu



1 Navigation menu

The 'Navigation menu' buttons

The navigation menu displays all the main functions currently available for selection.

	Home Screen	▪ Opens the 'Home Screen on page 8' ▪ Access to all operating modes
	Clean	▪ Opens the 'Clean' menu ▪ Selection of oven cleaning profiles
	Settings	▪ Opens the 'Settings' menu ▪ Cooking profile management

2 Custom cooking

2.1 How custom cooking works

Custom input of cooking profiles

You can enter your cooking profiles for the following cooking methods via 'Custom cooking':

- Steam
- Combi-steam
- Convection

After selecting cooking parameters, such as cooking temperature and cooking time, you can start these cooking profiles immediately or save them in the 'Cookbook ' and for 'Press&Go' for retrieval.

Depending on the cooking mode, you can select suitable extra functions and special cooking methods for your cooking profiles.

For multi-step cooking profiles, up to 20 custom cooking steps can be entered in any order and changed at any time. In addition to simple cooking steps, special program steps, such as for 'LT cooking' or 'Auto Start', can also be entered here.

Cooking with 'Custom cooking'

The cooking operation can be started with a newly created cooking profile or with a cooking profile retrieved from the cookbook. The cooking chamber is then preheated or cooled down to the set cooking temperature.

The user loads the cooking chamber with the food and the cooking operation starts automatically after the appliance door is closed.

During the cooking operation, the user is guided through successive process pages by user information and action prompts.

User information and a beep signal notify the user that a cooking operation has finished.

2.2 The 'Custom cooking' menu

Access to the 'Custom cooking' menu

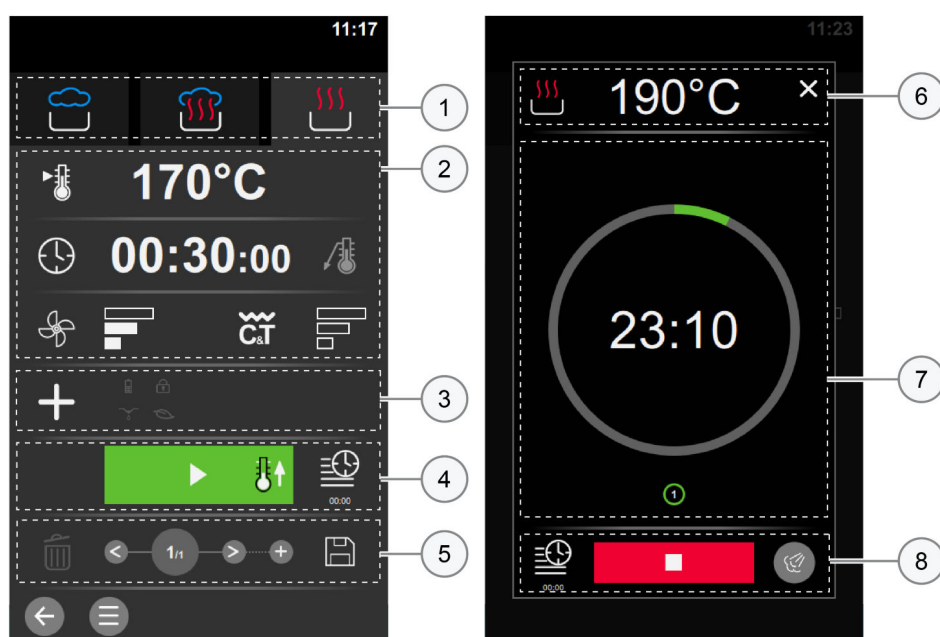
The 'Custom cooking' menu can be accessed via the Home Screen.

If the operating mode 'Press&Go' is preset, access to this menu may be password-protected and only accessible to certain users.

The functions in the 'Custom cooking' menu

- Manual entry of cooking data for your customized cooking profile; see 'Entering and running a cooking profile on page 20'
- Making changes to cooking data for a cooking profile opened from the cookbook
- Making changes to cooking parameters during cooking operation

Layout of the 'Custom cooking' menu



- | | |
|---|---|
| 1 | Cooking modes |
| 2 | Cooking parameters |
| 3 | Extra functions and special programs |
| 4 | Start/Stop area |
| 5 | Cooking step navigation and special program steps |
| 6 | Cooking settings |
| 7 | Progress and action indicator |
| 8 | Action area |

The 'Cooking modes' buttons



Steam

'Steam' cooking mode
Temperature range: 30 °C to 130 °C



Combi-steam

'Combi-steam' cooking mode
Temperature range: 30 °C to 250 °C



Convection

'Convection' cooking mode
Temperature range: 30 °C to 250 °C

The 'Cooking parameters' buttons



Cooking temperature

Enter the cooking temperature in °C or °F



Cooking time

Enter the cooking time in hh:mm:ss



Core temperature

Enter the core temperature in °C or °F



Fan speed

Regulate the flow speed in the cooking chamber,
3 levels



HumidityPro

Regulate humidity in the cooking chamber,
AUTO or 3 levels,
only available with combi-steam



Crisp&Tasty

Regulate moisture removal in the cooking chamber,
3 levels,
only available with convection

The 'Extra functions' buttons



Extra functions

Select extra functions and special cooking methods



BakePro

Baking function with steaming and automatically regulated
fan rest period; has 3 levels



Reduced power

Function that reduces the heat output to avoid peak loads
during the cooking operation



Program lock

Function that prevents a connected energy optimization
system from interrupting the sequence of a cooking profile

The buttons in the 'Start/Stop' area

	Start	Start a cooking operation
	Start with Preheat	After starting, heat the cooking chamber to the set cooking temperature with the appliance door closed
	Start with cool down	After starting, cool the cooking chamber to the set cooking temperature with the appliance door open and fan wheel running
	Stop	Stop a cooking operation
	TrayTimer	Timer that can be set for individual shelf levels to allow free shelf levels to be used during a cooking operation, see 'The 'TrayTimer' buttons on page 16'

The 'Cooking step navigation' buttons and 'Special program steps'

	Delete cooking step	Delete all data for the current cooking step
	Go back one cooking step	Scroll back one step in the cooking profile
	Cooking steps view	- Shows current cooking step / total number of cooking steps - Open menu with details of all defined cooking steps, see 'The 'Cooking steps view' buttons on page 17'
	Go forward one cooking step	- Insert an extra step after the last cooking step present in the cooking profile - Scroll forward one step in the cooking profile
	Add cooking step	Open the menu to select another step to insert it into the cooking profile after the last existing cooking step: - Cooking step - LT cooking, see 'The 'LT cooking' buttons on page 18' - Message step, see 'The 'Message step' buttons on page 18' - Auto Start, see 'The 'Auto Start' buttons on page 18'
	Save cooking steps	Save cooking steps you have entered as a cooking profile in the cookbook

The 'Cooking settings' buttons

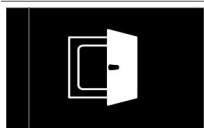
	Cooking mode	Shows the cooking profile's cooking mode, e.g. convection
	Temperature value	Shows the cooking temperature set for the cooking profile

The 'Progress and action indicator' buttons



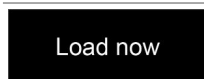
Do not open the appliance door

Indicator that the appliance door must not be opened during the process



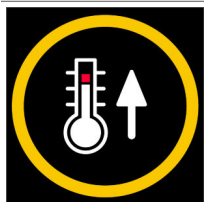
Appliance door open

Indicator that the appliance door must be open during the process



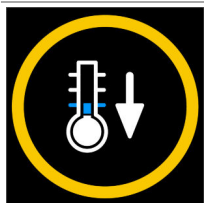
Prompt

Written prompt, e.g. 'Load now'



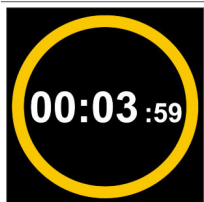
Preheat

- Preheats the cooking chamber to the set cooking temperature
- Holding time input



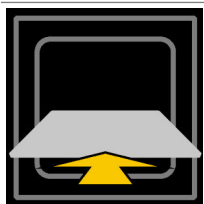
Cool down

- Cools the cooking chamber to the set cooking temperature
- Holding time input



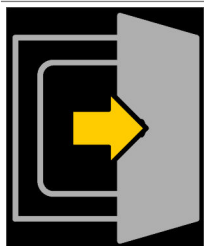
Hold

Holds the temperature inside the oven for a specified time after preheating or cooling down
Holding time for cold and hot cooking chamber can be set separately



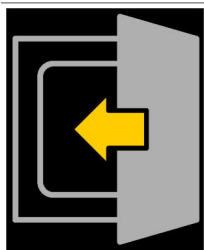
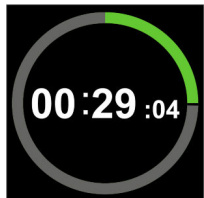
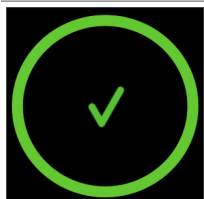
Loading

Prompt to load the shelf levels



Open

Prompt to open the appliance door

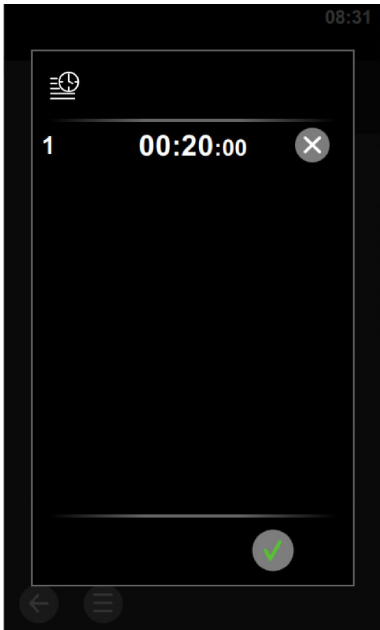
	Close	Prompt to close the appliance door
	Cooking operation	Cooking operation has started It runs until the end of the displayed cooking time.
	End	End of the cooking operation
	Cooking steps indicator	Displays the number of cooking steps
	Active cooking step Indicator outlined in green	- Indicates which cooking step is in progress - Opens the 'Cooking steps view' menu
	Cooking step finished Indicator filled in green	- Indicates which cooking step has finished - Opens the 'Cooking steps view' menu

The 'Action area' buttons

	TrayTimer	Set timers for individual shelf levels, see 'The 'TrayTimer' buttons on page 16'
	Stop	Stop a cooking operation that is running
	Skip	Skip preheat or cool down
	Add steam	Introduce moisture into the cooking chamber during cooking operation. Only available during the cooking operation.
	Confirm	Prompt to confirm the end of cooking

2.3 The 'TrayTimer' menu

The layout of the 'TrayTimer' menu

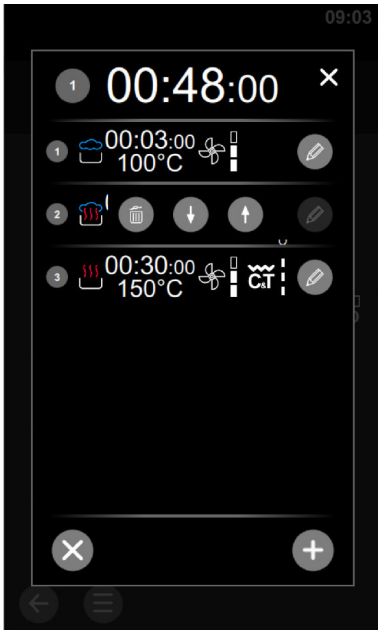


The 'TrayTimer' buttons

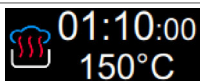
	TrayTimer	Method with which different cooking times can be set for individual shelf levels to utilize free shelf levels during a cooking operation
	No.	Number identifying the available shelf levels
	Free	Shelf level without timer
	Timer	Shelf level with timer
	Cancel	Cancel operation
	Confirm	Confirm selection

2.4 The 'Cooking steps view' menu

The layout of the 'Cooking steps view' menu

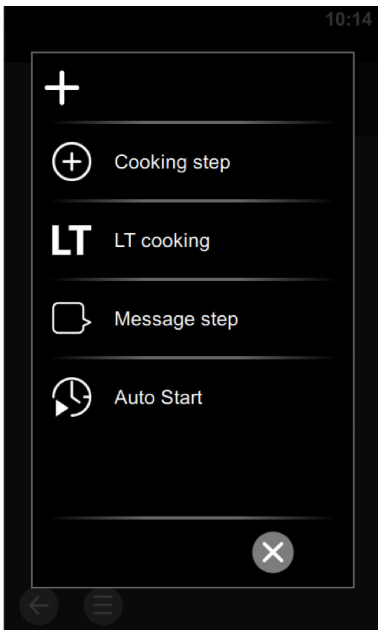


The 'Cooking steps view' buttons

	Cooking step number	Number of all defined cooking steps
	Cooking parameters indicator	Shows the cooking parameters for each defined cooking step
	Edit	Edit cooking step
	Delete	Delete cooking step from the cooking profile
	Down	Change the order of the cooking steps
	Up	Change the order of the cooking steps
	Add	Add new cooking step
	Confirm	Confirm changes

2.5 The 'Add cooking step' menu

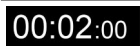
The layout of the 'Add cooking step' menu



The 'LT cooking' buttons

	LT-cooking (low-temperature cooking)	Cooking method in which dishes are cooked at low temperatures.
	Steam	Low-temperature cooking in the Steam cooking mode
	Combi-steam	Low-temperature cooking in the Combi-steam cooking mode
	Convection	Low-temperature cooking in the Convection cooking mode
	LT-cooking	Cooking methods in which dishes are cooked at low temperatures; has three degrees of cooking
	Core temperature	Core temperature indicator
	Start	Start cooking method

The 'Message step' buttons

	Message step	Function that displays messages during the cooking operation
	Text field	Enter a text prompt which is to be displayed during the cooking operation
	Display duration	Set display duration of a message in hh:mm:ss
	Pause	Set the display duration of a message, i.e. until it is confirmed by the user or until the cooking operation is finished
	Repeat	Repeat the last cooking step
	Beep signal	Play a beep signal during a message
	Start	Start cooking operation with a message step

The 'Auto Start' buttons

	Auto Start	Function that delays the start time for a cooking operation
	Start time	Set the planned automatic starting time for a cooking profile
	Finish time	Set the planned finish time for a cooking profile
	Start	Start Auto Start

2.6 Entering and running a cooking profile

⚠ For your safety when using the combi oven

Before starting work, it is essential that you familiarize yourself with the rules and hazard warnings listed under 'For your safety' in the user manual and that you follow the instructions it contains.

Requirements

- You are familiar with the operation of the easyTouch user interface.

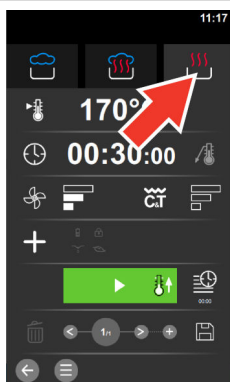
Proceed as follows

1.



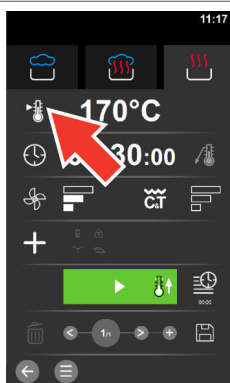
Select the 'Custom cooking' button in the Home Screen.

2.



Select a cooking mode e.g. convection

3.



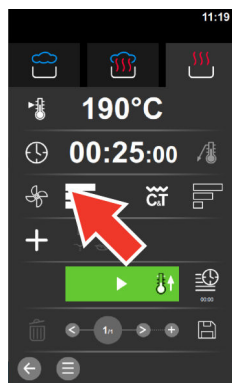
Enter the cooking temperature.

4.



Enter the cooking time.

5.



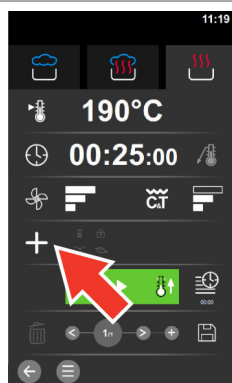
Select a level for the fan speed.

6.



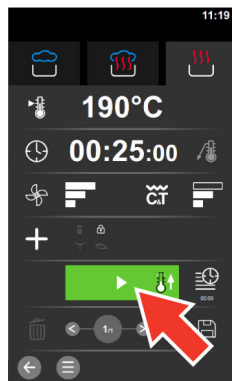
Select a level for Crisp&Tasty.

7.



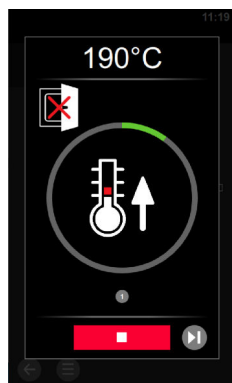
Select an extra function, e.g. programme protection.

8.



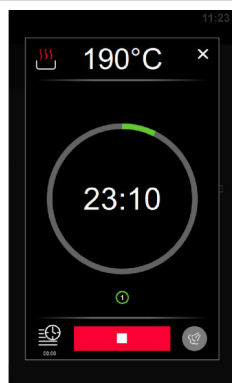
Start the cooking workflow. The 'Start' button flashes to indicate whether preheating or cooling is required.

9.



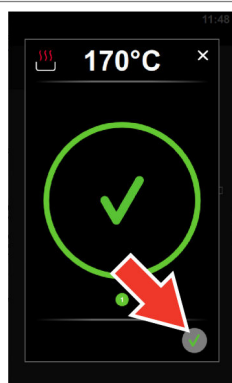
Automatic preheating or cooling starts. Wait for the process to finish and follow the software prompts. You can cancel the process if necessary.

10.



The cooking workflow starts immediately after loading. The remaining cooking time is displayed.

11.



The cooking workflow is finished. Confirm this.

Further steps:

- Save cooking profile in the cookbook on page 23

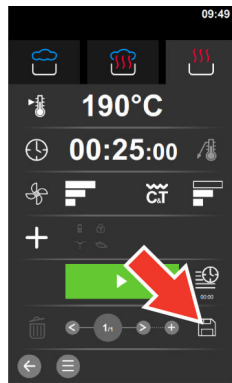
2.7 Save cooking profile in the cookbook

Requirements

- You have entered a new cooking profile in the 'Custom cooking' menu.

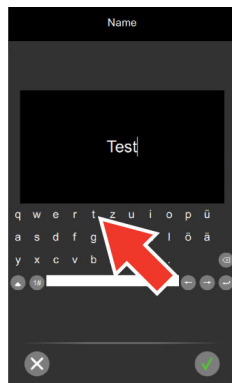
Proceed as follows

1.



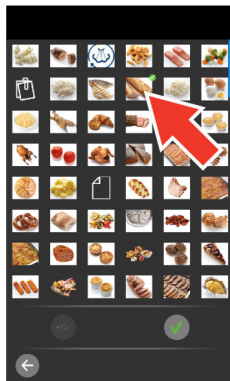
Press the 'Save' button In the 'Custom cooking' menu.

2.



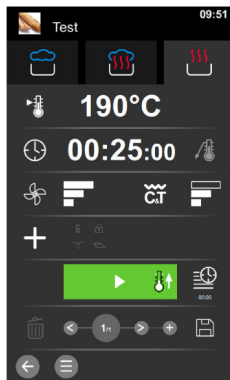
Enter a new cooking profile name and confirm.

3.



Select an existing icon for the new cooking profile or load a new icon from the USB stick and confirm.

4.



The new cooking profile is saved in the cookbook and displayed in the 'Custom cooking' menu.

Further steps:

- Deleting a cooking profile from the cookbook on page 35

3 Quick-select cooking with Press&Go

3.1 How Press&Go works

Quick-select cooking with Press&Go

In 'Press&Go' you can provide the user with certain preset cooking profiles that can only be selected by the user, but not changed. The user selects the cooking profile required and the cooking operation starts running immediately.

For the user of 'Press&Go', access to the 'Home screen' and thus to the entire user interface can be password-protected.

Cooking profiles that are to be available in the 'Press&Go' menu must be categorized into product groups in the 'Cookbook' menu.

In 'Press&Go', you can also restrict the cleaning profiles available for oven cleaning.

3.2 The 'Press&Go' menu

Access to the 'Press&Go' menu

The 'Press&Go' menu can be accessed via the Home Screen.

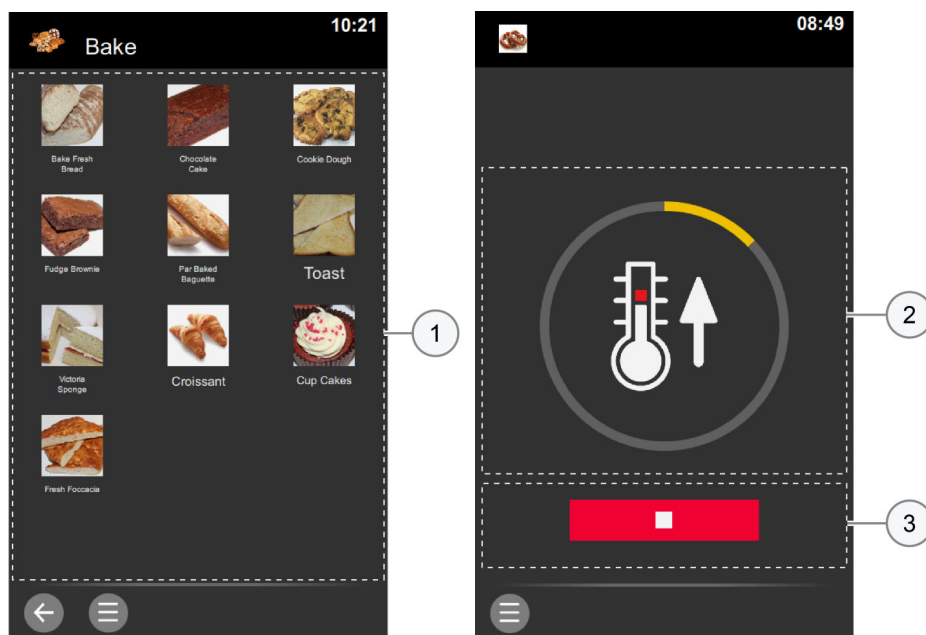
If the 'Press&Go' operating mode is preset, automatic preheating takes place and the 'Press&Go' menu is displayed immediately.

Exiting the menu is only possible via a password prompt.

The functions in the 'Press&Go' menu

- Open tried and-tested cooking profiles and start cooking immediately
- Select shelf levels, see 'Selecting and running a cooking profile in Press&Go on page 30'

Layout of the 'Press&Go' menu



- | | |
|---|--|
| 1 | Area for selecting product groups / cooking profiles |
| 2 | Progress and action indicator |
| 3 | Action area |

The buttons in the area for selecting product groups / cooking profiles



Product group, e.g. Baking

Icons of all available product groups



Cooking profile, e.g. pretzels

Icons of all available cooking profiles



Tick

Tick your selection



Scroll bar

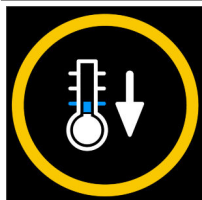
Scroll vertically to display more menu content
In the side area of the menu

The 'Progress and action indicator' buttons



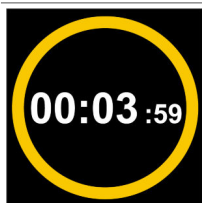
Preheat

Preheats the cooking chamber to the set cooking temperature



Cool down

Cools the cooking chamber to the set cooking temperature



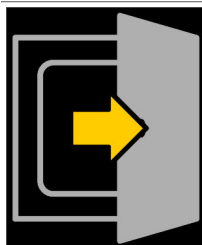
Hold

Holds the temperature inside the oven for a specified time after preheating or cooling down
Holding time can be adjusted, preset to 20 s



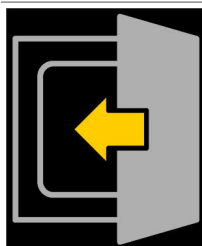
Loading

Prompt to load the shelf levels



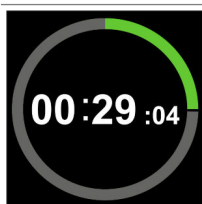
Open

Prompt to open the appliance door



Close

Prompt to close the appliance door



Cooking operation

Cooking operation has started
It runs until the end of the displayed cooking time.

	End	End of the cooking operation
---	-----	------------------------------

The 'Action area' buttons

	Stop	Stop process that is running
	Cancel	Cancel operation
	Confirm	Confirm operation

3.3 Selecting and running a cooking profile in Press&Go

⚠ For your safety when using the combi oven

Before starting work, it is essential that you familiarize yourself with the rules and hazard warnings listed under 'For your safety' in the user manual and that you follow the instructions it contains.

Requirements

- You are familiar with the operation of the easyTouch user interface.

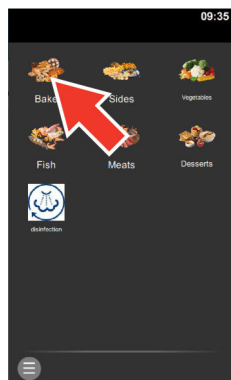
Proceed as follows

1.



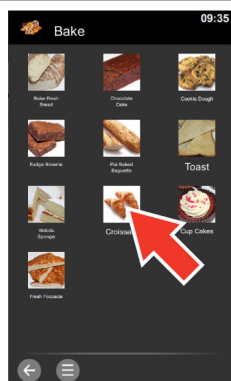
Select the 'Press&Go' button in the Home Screen.

2.



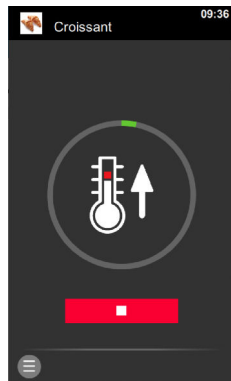
Select a product group from the 'Press&Go' menu.

3.



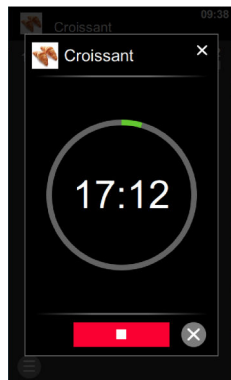
Select a cooking profile.

4.



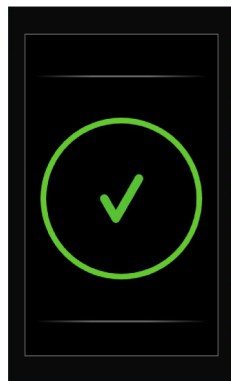
Preheating starts. Wait for the process to finish and follow the software's prompt.
You can cancel the process if necessary.

5.



The cooking workflow starts immediately after loading.
The remaining cooking time for each occupied shelf level is displayed.

6.



The cooking workflow is finished. Follow the software prompt.

4 Working with the cookbook

4.1 How the cookbook works

The cooking profiles in the cookbook

A cooking profile is a combination of cooking parameters such as cooking temperature and cooking time.

New cooking profiles are entered via the 'Custom cooking' menu, and can be saved in the 'Cookbook'. In this cookbook you can save up to 399 cooking profiles, each containing up to 20 cooking steps

You can retrieve a saved cooking profile via the 'Cookbook' menu and then use it immediately for cooking.

You can edit and re-save the cooking profile via the 'Custom cooking' menu. And you can even remove a cooking profile entirely from the 'Cookbook'.

To keep things clearer, you can group the cooking profiles into product groups. These product groups are then also available in 'Press&Go'.

Changing the cookbook

You can manage various cookbooks via the 'Settings' menu. For instance you can select a different cookbook and modify the cooking profiles or even add new cooking profiles.

If you want to use a tried-and-tested cookbook for other Convotherm combi ovens, you can export and import this cookbook via the USB-A port.

4.2 The 'Cookbook' menu

Access to the 'Cookbook' menu

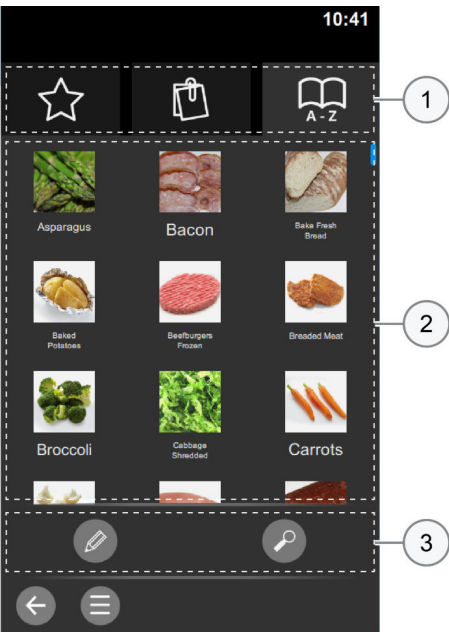
The 'Cookbook' menu can be accessed via the Home Screen.

If the operating mode 'Press&Go' is preset, access to this menu may be password-protected and only accessible to certain users.

The functions in the 'Cookbook' menu

- Open cooking profiles and then edit and re-save them via the 'Custom cooking' menu.
- Group and manage similar cooking profiles in product groups
- Define favourites for cooking with 'Press&Go'

Layout of the 'Cookbook' menu



- | | |
|---|--|
| 1 | Main selection |
| 2 | Area for selecting product groups / cooking profiles |
| 3 | Action area |

The 'main selection' buttons

	Favourites	Selected cooking profiles
	Product groups	Cooking profiles grouped together
	Cooking profiles	All the cooking profiles in the cookbook; Up to 399 cooking profiles possible, each containing up to 20 cooking steps

The buttons in the area for selecting product groups / cooking profiles



Product group, e.g. Baking

Icons of all available product groups



Cooking profile, e.g. pretzels

Icons of all available cooking profiles



Tick

Tick your selection



Scroll bar

Scroll vertically to display more menu content
In the side area of the menu

The 'Action area' buttons



Edit

Edit favourites, product groups or cooking profiles



Find

Find a cooking profile in the cookbook



Sort

Sort cooking profiles or product groups



Rename

Enter or change the name of a product group or cooking profile



USB

Import icons from USB stick



Confirm

Confirm selection



Cancel

Cancel operation



Add

Add a new product group



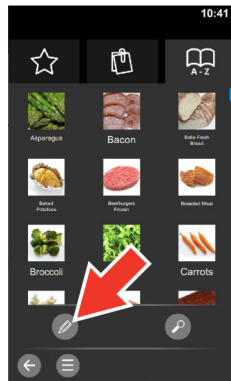
Delete

Remove a product group or cooking profile from the cookbook

4.3 Deleting a cooking profile from the cookbook

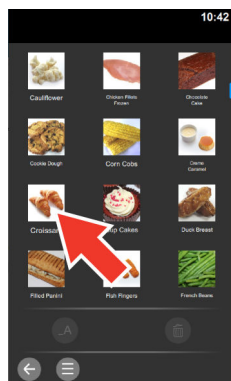
This is how you delete a cooking profile from the cookbook

1.



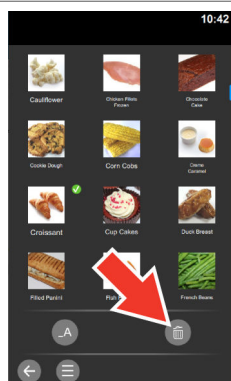
In the 'Cookbook' menu, in the 'Cooking profiles' main selection area, press the 'Edit' button.

2.



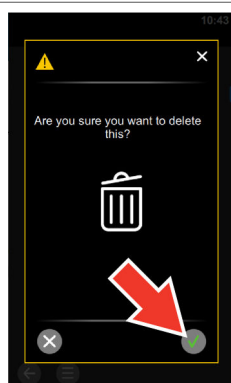
Select the cooking profile to be deleted, e.g. baguette.

3.



Press the 'Delete' button.

4.

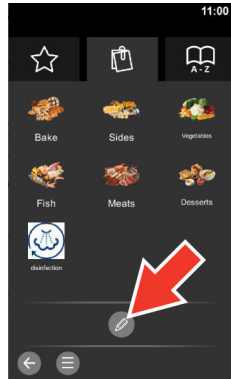


Confirm this.

4.4 Creating a new product group

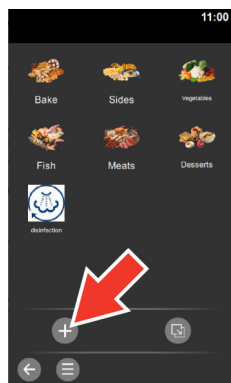
This is how you create a new product group in the cookbook

1.



In the 'Cookbook' menu in the 'Product groups' main selection area, press the 'Edit' button.

2.



Press the 'Add' button.

3.



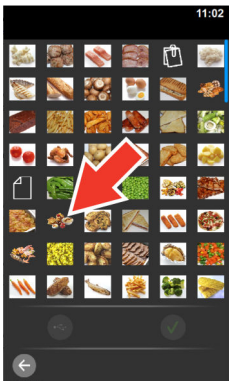
Enter a new product name.

4.



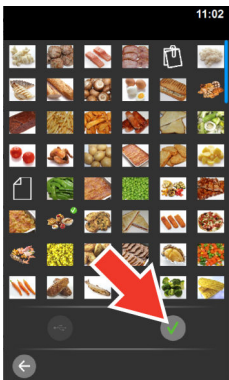
Confirm this.

5.



Select an existing icon for the new product group or load a new icon from the USB stick.

6.



Confirm this.

5 Clean

5.1 How cleaning works

What do I need in order to clean?

To clean the cooking chamber of your combi oven, you need a cleaning profile suitable for the degree of soiling. You can select and start this cleaning profile in the 'Clean' menu.

Before starting a cleaning process, you must always be familiar with the rules and hazard warnings in the user manual that relate to safe working during cleaning, and you must follow the instructions given there.

During the cleaning process, the user is guided by user information and action prompts presented in the process menu.

User information and a beep signal notify the user that a cleaning process has finished.

Cleaning profiles available

Various fully automatic cleaning profiles are available for oven cleaning via the 'Cleaning' menu:

- QuickRinse: Rinse with water only
- Express: Quick cleaning
- Light: Cleaning level for light soiling
- Heavy: Cleaning level for heavy soiling
- CareStep: Clean using rinse aid only

5.2 The 'Clean' menu

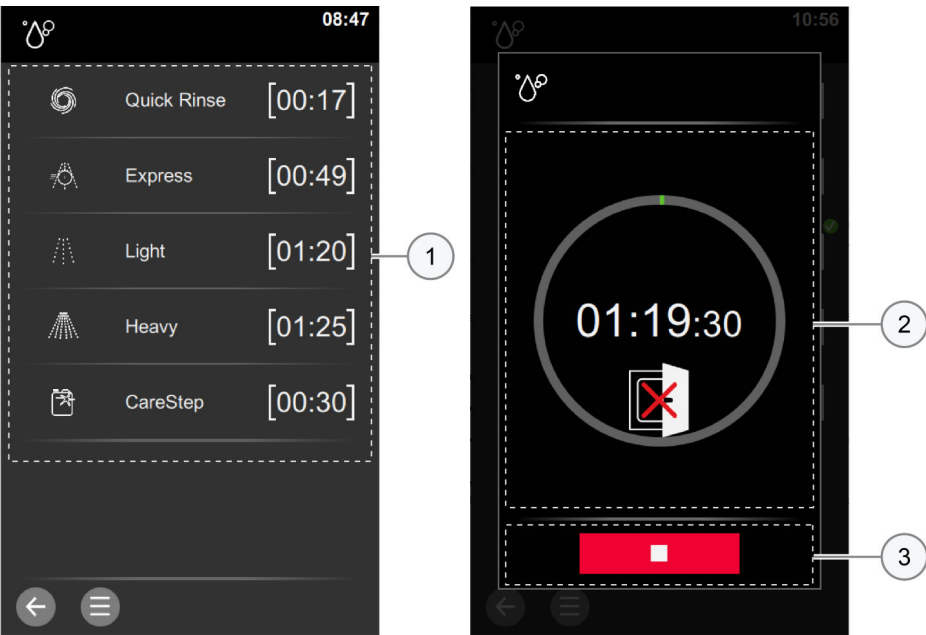
Access to the 'Clean' menu

The 'Clean' menu can be accessed via the Home Screen.
If the 'Press&Go' operating mode is preset, the functions in the menu are restricted.

The functions in the 'Clean' menu

- Select and start cleaning profiles, see 'Selecting and running a cleaning profile on page 42'

The layout of the 'Clean' menu

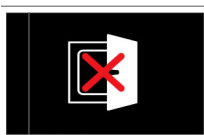
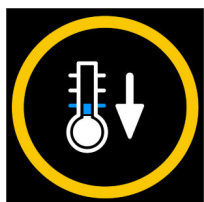
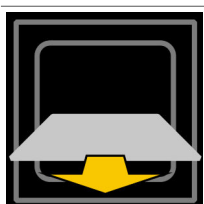
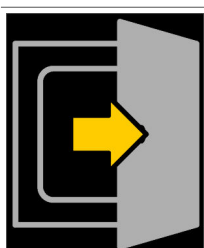
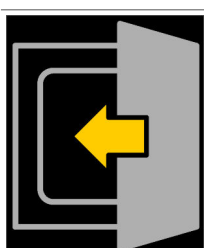
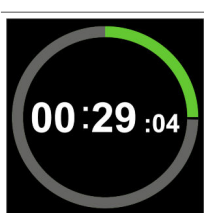


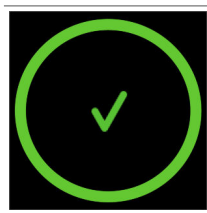
- | | |
|---|------------------------------|
| 1 | Cleaning profiles |
| 2 | Progress and action displays |
| 3 | Action area |

The 'Cleaning profiles' buttons

	Quick Rinse	Rinse with water only
	Express	Express cleaning
	Light	Cleaning level for light soiling
	Heavy	Cleaning level for heavy soiling
	CareStep	Brief cleaning with rinse aid

The 'Progress and action indicator' buttons

	Do not open the appliance door	Indicator that the appliance door must not be opened during the process
	Appliance door open	Indicator that the appliance door must be open during the process
Add cleaning agent	Prompt	Text prompts for the cleaning process
	Cool down	Cools the cooking chamber for the cleaning process
	Remove food	Prompt to check the cooking chamber and remove food and food containers
	Open	Prompt to open the appliance door to check the cooking chamber
	Close	Prompt to close the appliance door
	Cleaning process	Cleaning process has started. It runs until the end of the displayed cleaning time. The appliance door must not be opened.

	End	Confirm that the cleaning process has finished
---	-----	--

The 'Action area' buttons

	Stop	Stop a cleaning process that is in progress
	Cancel	Cancel operation
	Confirm	Confirm your entries

5.3 Selection and sequence of a cleaning profile

⚠ For your safety when using the combi oven

Before starting work, it is essential that you familiarize yourself with the rules and hazard warnings listed under 'For your safety' in the user manual and that you follow the instructions it contains.

Requirements

- You are familiar with the operation of the easyTouch user interface.

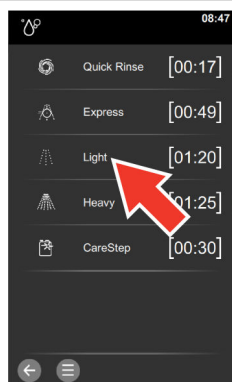
Proceed as follows

1.



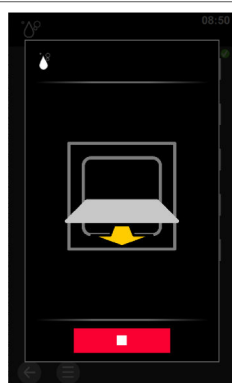
Select the 'Clean' button in the Home Screen.

2.



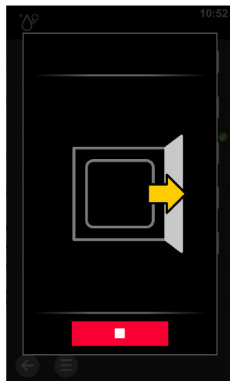
Select a cleaning profile, e.g. Light.

3.



Follow the software prompts and check the cooking chamber.

4.



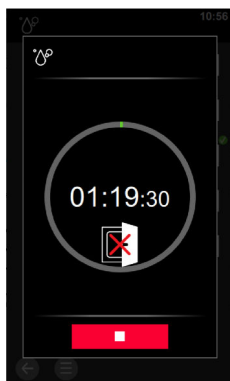
Follow the software prompt to cool down the cooking chamber.

5.



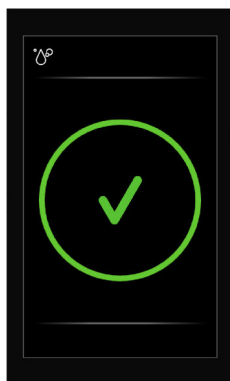
Automatic cooling starts. Wait for the process to finish and follow the software prompts. You can cancel the process if necessary.

6.



The cleaning workflow starts. The cleaning program length is displayed. Do not open the appliance door. You can cancel the process if necessary.

7.



The cleaning workflow is finished.

6 Adjusting appliance settings

6.1 The settings in easyTouch

Appliance settings and access permissions

You can make appliance settings for your combi oven via the 'Settings' menu. Access to appliance settings can be linked to access permissions for different user groups, meaning they can only be accessed with a password.

The 'Service' area is only available to the service engineer.

Working with the USB port

For some areas of the 'Settings' menu, you will need the USB-A port of your combi oven. This is located behind the front panel flap of the easyTouch operating panel. Please refer to the user manual for guidance on how to use the USB-A port correctly.

6.2 The 'Settings' menu

Access to the 'Settings' menu

The 'Settings' menu can be accessed via the home screen.

If the operating mode 'Press&Go' is preset, access to this menu may be password-protected and only accessible to certain users.

The functions of the 'Settings' menu

- Making appliance settings for your combi oven

The layout of the 'Settings' menu



- | | |
|---|----------------|
| 1 | User profiles |
| 2 | Settings |
| 3 | Selection area |
| 4 | Action area |

The 'User profiles' buttons

	User	Restricted display and setting options
	Cook, store manager	Advanced setting options, may be password protected
	Service engineer	All appliance settings, password protected Access to the Service menu

The 'Settings' buttons

	Appliance information	Information about the appliance and the software version
	General settings	▪ Language setting for the user interface ▪ Date and time settings ▪ Selection of °C or °F for the temperature display ▪ Settings for the software interface
	Sound	Volume and sound settings for audible signals
	Operating parameters	▪ Appliance settings for cooking and cleaning ▪ Password definition for Press&Go ▪ Food safety settings ▪ Settings for connected accessories
	Cookbook	▪ Select a cookbook ▪ Select the properties of the cookbook ▪ Import and export a cookbook
	Network	Configure network settings for Ethernet/LAN, WiFi, KitchenConnect®
	Logbook	▪ List of recorded controller actions and error messages ▪ Export HACCP data
	Legal information	Licence agreement

The 'Selection area' buttons

	Scroll bar	Scroll vertically to display more menu content In the side area of the menu
	Arrow	Go to the submenus
	Tick	Select function
	Cross	Deselect function
	Slider	Set function
	Button	Select setting

The 'Action area' buttons

	Cancel	Cancel operation
	Delete	Clear selection
	Add	Add new
	Confirm	Confirm selection

7 Operating the appliance in the event of a fault

7.1 Working in the event of a fault

The procedure in the event of a fault

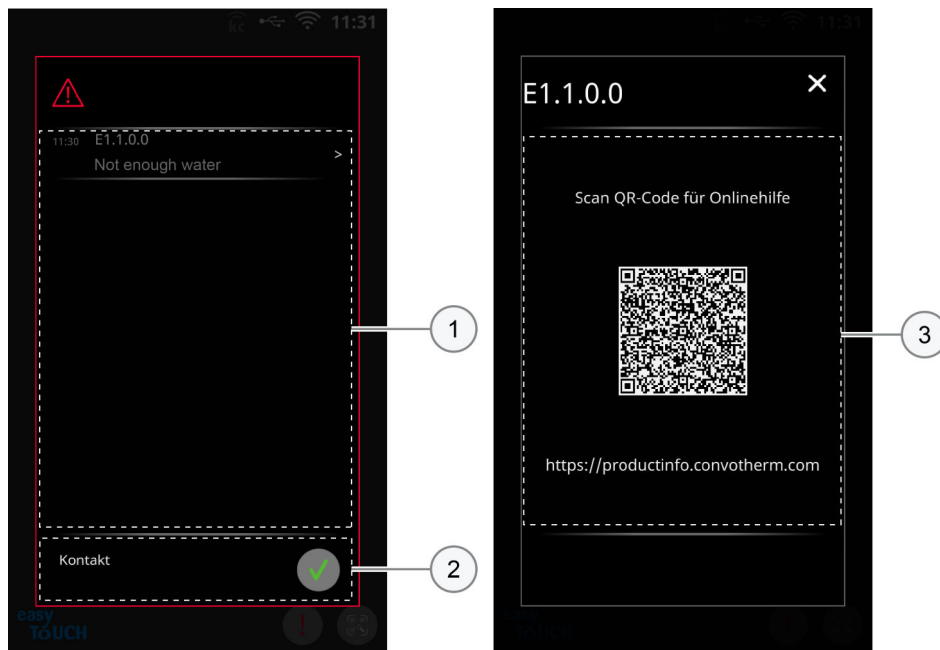
If the 'System error' indicator is displayed, this indicates that a system fault has occurred during operation of your combi oven. At the same time, the 'Error list' button is displayed in the side area of every easyTouch software menu to indicate any fault situation. This button is displayed all the time a system fault exists.

A QR code is issued with every error message. All information on the cause of the error and troubleshooting measures can be found in the Product Info Portal. Please register at **productinfo.convotherm.com** or simply scan the corresponding QR code.

Check whether you can correct a system error yourself. Otherwise use the Service phone number or contact your Customer service office to repair the fault.

7.2 The 'Error messages' menu

Layout of the 'Error messages' menu



- | | |
|---|----------------------|
| 1 | Error display area |
| 2 | Action area |
| 3 | QR code display area |

Engineered in Germany

Combi oven
Convotherm maxx
maxx 20.10 ES/EB, maxx 20.20 ES/EB

Serial no.

Item no.

Order no.

Additional technical documentation can be found in the download center
www.convotherm.com